

HEALTHY & SMART APP

1 APP SETTING

- DOWNLOAD
- LOGIN

2 USE & ADJUSTMENT

- CREATE PROFILE
- CONNECT
- LUMBAR PROTECTION SETTING

3 UBIQUITOUS HEALTHCARE

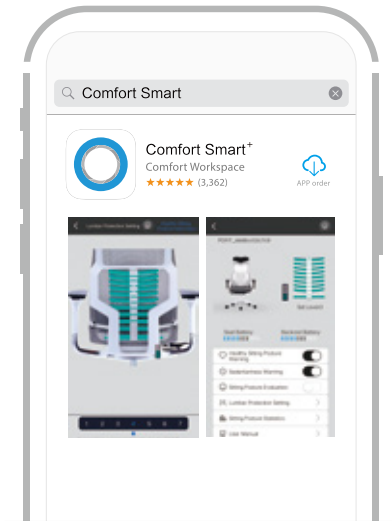
- FUNCTIONS OF THE HOME PAGE
- HEALTHY SITTING POSTURE GUIDE
- HEALTHY SITTING POSTURE WARNING
- SEDENTARY WARNING
- SITTING POSTURE EVALUATION
- SITTING POSTURE STATISTICS

4 FACILITIES MAINTENANCE

- SETTINGS
- FAQ



DOWNLOAD



Apple store



Android platform

Search

COMFORT SMART+
and **download APP**

 **In order to achieve APP smart functions, please set you smart phone authority management**

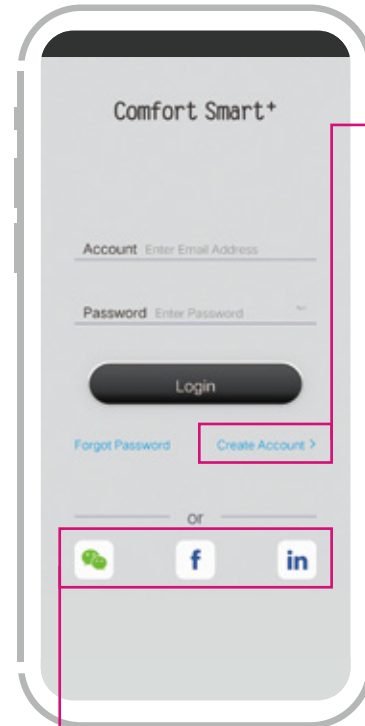
 **APPLE**

Settings-Notice-COMFORT SMART-Allow notice

 **ANDROID**

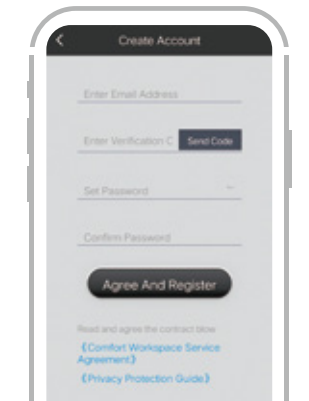
Settings-Application Management-COMFORT SMART-Notice- Turn on lock screen display

2 WAYS TO LOGIN



1 Create account

For 1st time using app, please register account by email to get verification code and set password

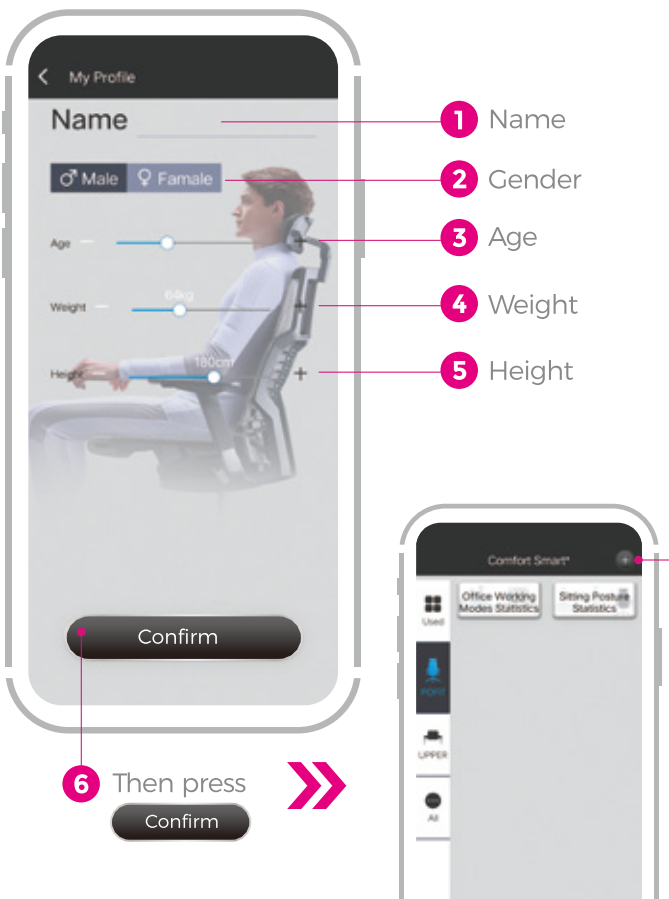


2 third-party

Log in via third-party (WeChat, Facebook or LinkedIn) and then turn to "My Profile" (For details of personal information, please refer to P03)

CREATE PROFILE

Enter your personal information



CONNECT

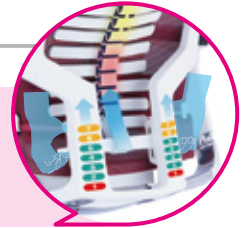
3 ways to connect your Pofit chair



App can guide users to adjust to best position for lumbar support through data analysis to maintain user's health

To Adjust Bionic Spine

To reduce bionic spine position, lift the handles to the **Top(7th level)** and push down to the 1st level, then adjust to the recommended level



Situation A Suggested Levels

Lumbar levels are within comfortable ones
The bionic spine becomes **green**

You can confirm this level if you feel the level is the best comfortable one. Also you can experience other levels to find the best proper one and press "Level Confirmation" button

to save

Level Confirmation	
Save this level as the most comfortable level	
Cancel	Confirm



Situation B Too High Levels

Lumbar level is too high
The bionic spine becomes **yellow**

APP will advise you to adjust lumbar level down to the suggested levels. You can try other levels to find the most comfortable position. Press "Level Confirmation" button

to save

Level Confirmation	
Save this level as the most comfortable level	
Cancel	Confirm



Situation C Too Low Levels

Lumbar level is too low
The bionic spine becomes **red**

APP will advise you to adjust lumbar level up to the suggested levels. Also you can try other levels to find the most comfortable position. Press "Level Confirmation" button

to save

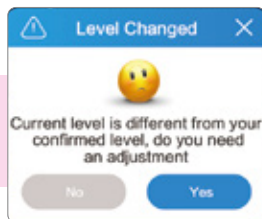
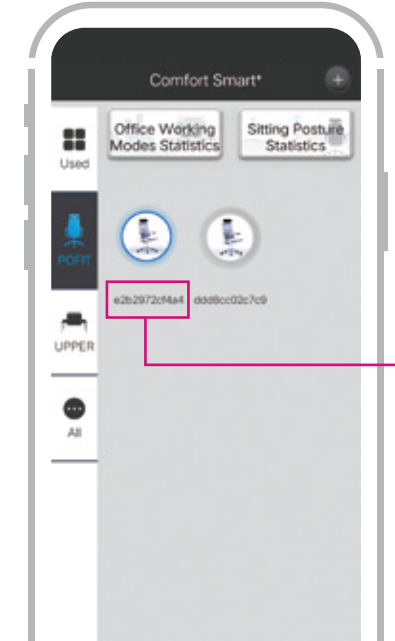
Level Confirmation	
Save this level as the most comfortable level	
Cancel	Confirm

FUNCTIONS OF THE HOME PAGE




- 9 Healthy sitting posture guide (P09)
- 1 3 situations of set level
 - A **GREEN** when lumbar support is at the recommended level
 - B **YELLOW** when lumbar support is above the recommended level
 - C **RED** when lumbar support is below the recommended level
- 2 Seat & Back Power Display
- 3 Healthy Sitting Posture Warning (P10)
- 4 Sedentariness Warning (P11)
- 5 Sitting Posture Evaluation (P12)
- 6 Lumbar Protection Setting (P05-06)
- 7 Sitting Posture Statistics (P13)
- 8 User Manual

When APP detected **lumbar levels have been changed**, APP will send a reminder. If press **YES**, direct access to "Lumbar Protection Setting"

- 10 Connected chairs display area

When you reach the home page functions, click "back" to access to this connected chairs show area. This page can add (click ) and switch connection with other Pofit chairs quickly. This area will record and display all connected chairs

please input nick name

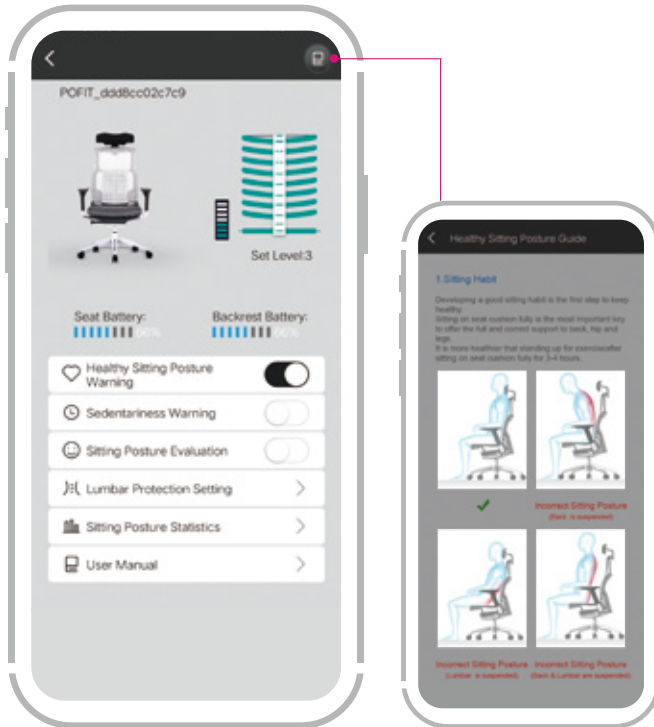
Cancel Confirm

Press and hold chair name to rename your chair. Connection is successful if the picture circle becomes blue

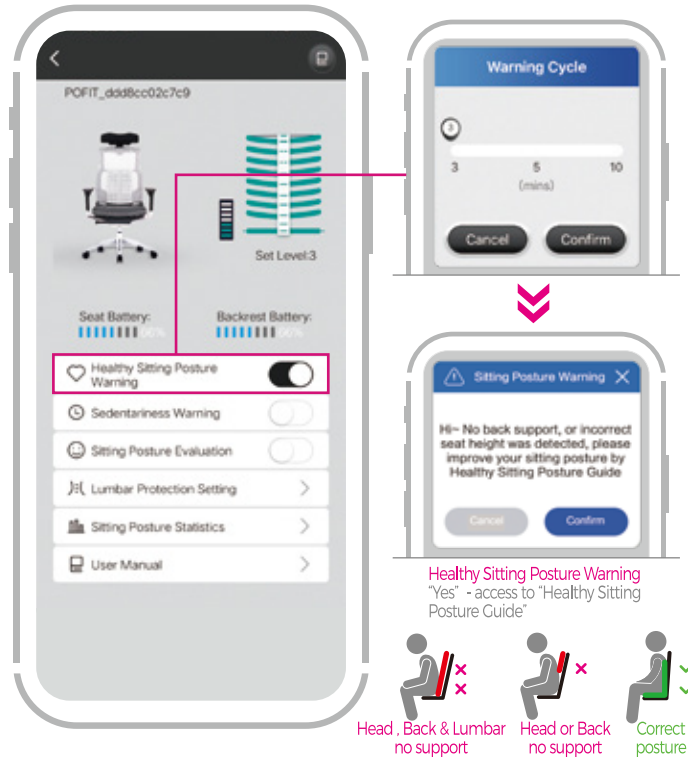
Unlink my chair

Press and hold the chair picture to unlink the chair. If confirm "unlink", the chair will not appear in the display area. It will not connect automatically when you login again. You need to re-connect the chair to re-link it.

9 HEALTHY SITTING POSTURE GUIDE

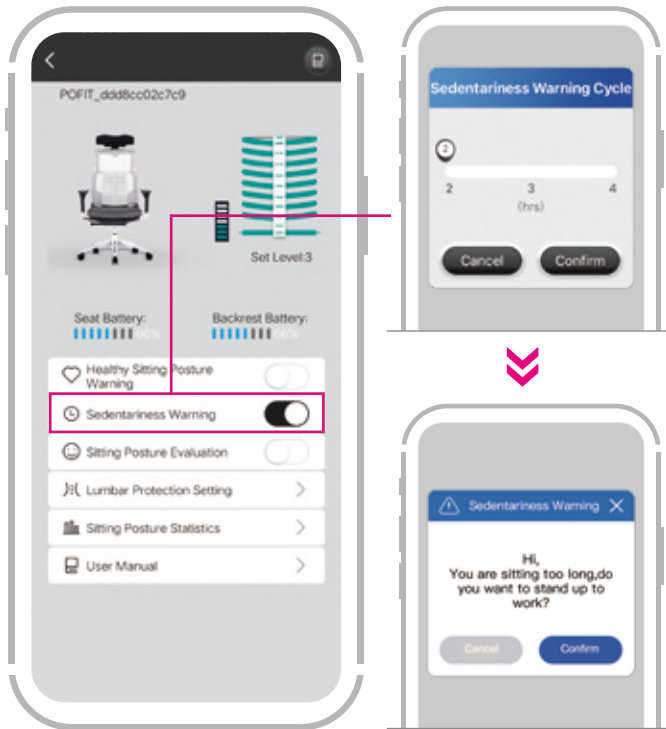


3 HEALTHY SITTING POSTURE WARNING



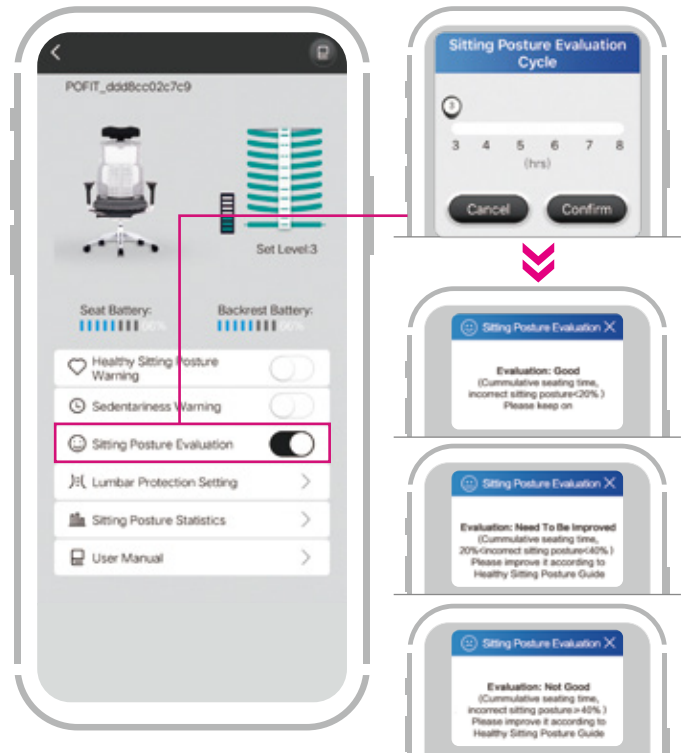
If APP detects any incorrect sitting posture, it will send a warning message to your phone. You can set the warning to alert you every **three, five or ten** minutes

4 SEDENTARY WARNING



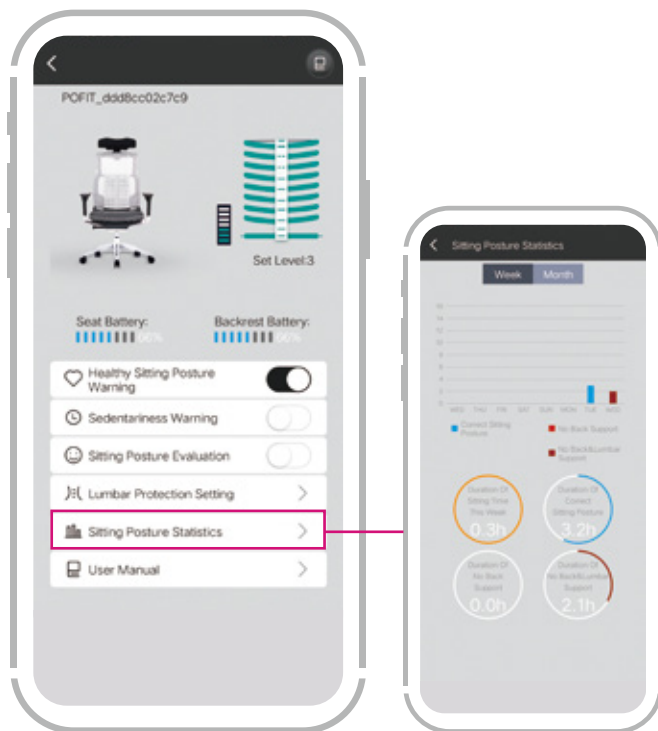
When you **turn on the Sedentary warning**, the APP will detect your activity status automatically. It will send a message to remind you to get up to move and relax when you sit still for too long. You can set the warning to alert you every **two, three or four hours**

5 SITTING POSTURE EVALUATION



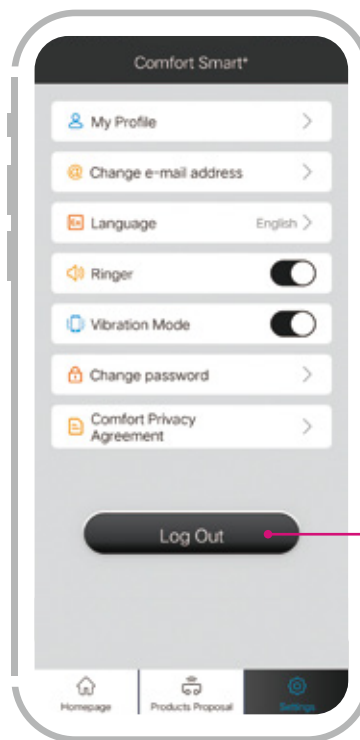
Turn on the Sitting Posture Evaluation function. APP will calculate how much time you sit correctly and how much time you sit incorrectly every 3-8 hours and will send a **evaluation message to your phone**. This function can help users to develop a good & healthy sitting habit







7 SITTING POSTURE STATISTICS



Review sitting posture status weekly or monthly by clicking on **“Sitting Posture Statistics”**. Your total sitting time, correct sitting posture time, and 2 types of incorrect sitting posture time (no head or back support and no head,back & lumbar support) are recorded

SETTINGS



-  Review & revise personal information
-  Change e-mail address
-  Language: Chinese, English, Japanese, Spanish, Korean
-  Turn on the Ringer and Vibration to get the sitting posture status notifications. Never miss any healthy reminders
-  Change password
-  Comfort Privacy Agreement

You can switch account after logging out

FAQ

1 No device found or cannot connect device

- When you sit on the chair, lean back on the backrest to “wake” the seat and backrest sensors
 - Make sure your Bluetooth is turned on, your smart device is close to your chair and there is working internet
 - Remove the seat batteries and put them back in to reset the seat sensor
 - Restart “Comfort Smart+”
 - Restart your smart device
- If you are still unable to connect the App to your chair, your chair may be connected to another smart device

2 Cannot connect the saved chair in “Connected Chairs Display Area”

- Press and hold the icon to delink the saved chair and then connect your chair again

3 After connecting successfully, the display of current level (in “lumbar protection setting”) doesn’t change when user adjusts the lumbar support

- Data transmission may be delayed after you are successfully connected. This should resolve itself within 20 seconds
- Your backrest may still be “asleep”. Please lean back on the backrest to “wake” the backrest connection

4 Battery level suddenly goes to “0”

- Seat and backrest sensors enter hibernation after 5 minutes of no use. Please sit on the chair and lean on the backrest to “wake” both sensors

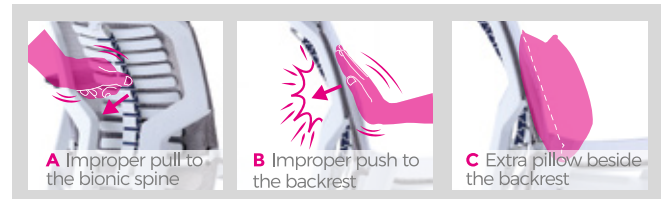
5 Your smart device does not automatically connect to your connected chairs

- Make sure “Comfort Smart+” is running in the background
- Your App will automatically connect to the chair used last

6 Your smart device does not connect to your chair

- Seat and backrest sensors enter hibernation after 5 minutes of no use. Please sit on the chair and lean on the backrest to “wake” both sensors
- Restart “Comfort Smart+”
- Remove the seat batteries and put them back in to reset the seat sensor
- Your chair may have been connected to someone else’s app when your app was disconnected. Two smart devices cannot be connected to one chair at the same time

*** If the above questions can not be solved, please contact your local dealers**

 **3 incorrect operations may cause bionic spine retroflexion**


Solution: When there is a bionic spine retroflexion, push the bionic spine lightly to get it back to the normal shape and structure.